



76-78 Cyrus Street, Hyams Beach NSW 2540  
Phone: 02 44430242  
Email: [bookings@hyamsbeachholidays.com.au](mailto:bookings@hyamsbeachholidays.com.au)

## **TERMS AND CONDITIONS**

### **BOND**

**Credit card details are required for the bond.**  
Please complete the form below and return to our office.

#### **CHECK IN / CHECK OUT**

##### **Weekend bookings – SHOULDER AND LOW SEASON**

Check in from 2:00pm Check-out time of 2:00pm. (Friday to Saturday or Saturday to Sunday)

**Other bookings –** Check in 2:00pm checkout 10:00am (Sundays & Public Holidays check in 4:00 pm)

- Tenants are expected to leave properties neat and tidy including washing up and/or emptying the dishwasher. On departure please put garbage bins at roadside for pick-up. Removal of excess garbage is the tenant's responsibility. You will forfeit all or part of your bond if this condition is breached.
- Tenants are responsible for damage to property and will be charged for repairs and extraordinary cleaning costs.
- Tenants are responsible for the return of key and will be charged for replacement of lost keys.
- Please report any machine breakdowns or breakages to the office as soon as possible so that arrangements can be made for repairs and/or replacement.
- Lost, stolen or forgotten property is the sole responsibility of the tenant. Hyams Beach Real Estate Pty Ltd will endeavour to assist tenants where possible to retrieve personal property however no claim will be made on the agency or landlord for loss. A nominal charge will be made for the return of lost property.
- Hyams Beach Real Estate Pty Ltd arrange cleaning, gas bottle refills & maintenance and report to landlords in respect of the condition of their properties. Hyams Beach Real Estate will not be held responsible for the condition, state of repair or other, of a property.
- Hyams Beach Real Estate will endeavour to assist with tenants and landlords comfort on any issues when and as they arise.
- Upon vacating please ensure all doors and windows are locked and keys returned to the appropriate place.
- Description of the premises by the agent is made in good faith however, minor variations may occur. The agent accepts no responsibility for such changes

**This agreement is for the number of occupants as displayed on the web site.  
Numbers in excess of this will result in a fee of \$40.00 per person per night  
being charged or the tenancy terminated.**

**HYAMS BEACH IS A QUIET VILLAGE PLEASE ENSURE NOISE IS KEPT TO A  
MINIMUM.**

**Collect keys from our office which is situated inside the Hyams Beach Cafe at 76-  
78 Cyrus Street, Hyams Beach.**

**PAYMENTS & OTHER CHARGES:**

**Payment must be received by Hyams Beach Real Estate in full prior to key collection. If you are arriving outside of business hours, keys will be left out for tenants ONLY once full payment has been made.**

- **Booking fee \$22.00 (inclusive of GST)**
- No reservation is confirmed until 50% deposit is received.
- Deposits are refundable less an administration fee of \$50.00 up to 3 months prior to tenancy commencement date.
- Cancellations less than 3 months prior to occupancy are subject to a loss of deposit unless property is rebooked for the entire period of tenancy at the same rate. A \$50.00 administration fee will be charged.
- Credit card payments incur a fee of 1.5% of the amount being charged.
- Credit card payments from business cards incur a fee of 2.6% of the amount being charged.
- Where a booking is cancelled once full payment has been received the entire amount is forfeited, unless the property is rebooked for the entire period at the same rate.
- Deposits are not transferable.
- Please check your booking confirmation and contact our office immediately should there be any discrepancy. If payment is made by cheque, receipt is issued subject to such cheque/s being cleared. A \$30 fee for dishonoured or re-presented cheques will be charged.
- If due to unforeseen circumstances should this property not be available for the period booked, every reasonable endeavour will be made to offer alternative accommodation or the deposit will be refunded in full.

**Payment of a deposit is taken as acceptance of the Property Details and Terms and Conditions as listed above.**

**Office Hours**

**9:00am to 5:00 pm Monday to Friday 9:00am to 3:00pm Saturday**

**Arrivals outside these hours must be prearranged.**

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**Credit Card Details for bond**

**BOOKING NO.** \_\_\_\_\_ **DATES:** \_\_\_\_\_

**Credit card number:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Expiry date:** \_\_\_\_ / \_\_\_\_ **3 digit security number:** \_\_\_\_

**Name (as it appears on card) :** \_\_\_\_\_

**Signature:** \_\_\_\_\_

## ACCOUNT DETAILS FOR DIRECT DEPOSITS

National Australia Bank  
56 Kinghorne Street, Nowra NSW 2540

Account Name: Hyams Beach Real Estate Trust Account  
BSB 082 762  
Account No. 52957 2877

International Depositors Code  
NATAAU 3302S

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We also accept

- Personal Cheques (subject to clearance)
- Money Orders
- Credit Card:  
Visa or MasterCard  
1.1% charge on personal cards, 2.6% on business cards

**ALL DEPOSITS MUST SHOW THE NAME  
UNDER WHICH THE BOOKING WAS MADE  
or  
YOUR BOOKING NO. AS A REFERENCE**